

## **Background**

On February 4, 2015, Anthem reported that a database containing as many as 80 million records of current and former customers, as well as their own employees, was hacked. The stolen information included names, Social Security numbers, birthdays, addresses, email and employment information, including income data. The company also stated no credit card information was stolen, and it does not believe medical information like insurance claims or test results were compromised, nor any hospital and doctor data.

### **BlueCross BlueShield of Tennessee Statement on Anthem Blue Cross Cyber Attack**

BlueCross BlueShield of Tennessee and Anthem are separate companies, with completely distinct operations and information systems.

We want to stress that BlueCross BlueShield of Tennessee's information systems and member data were not directly attacked. Nonetheless, we have taken additional precautions to secure our members' protected health information in light of the Anthem cyber-attack.

Based on what we know now, if any of our members received care in one of 14 states (below) with affiliated Anthem health plans, it is possible that some of their personal data may have been stolen in the criminal act against Anthem.

We are closely coordinating with Anthem to ensure that any of our members whose information may have been exposed will be offered credit monitoring and identity repair services. Anthem has said it will notify us in the coming weeks of any current and former members whose information was stolen.

We will provide updates as new information becomes available from Anthem.

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## **Information Resources**

Anthem web site: [www.anthemfacts.com](http://www.anthemfacts.com)

Anthem FAQs: [www.anthemfacts.com/faq](http://www.anthemfacts.com/faq)

Anthem hotline: 1-877-263-7995

## **States with Anthem Affiliated Plans**

**California, Colorado, Connecticut, Georgia, Indiana, Kentucky, Maine, Missouri, Nevada, New Hampshire, New York, Ohio, Virginia, Wisconsin**